

Business Agenda

(Revised)

8:30 am ó4:00 pm

Registration

9:00 am ó9:10 am

Welcome

Thomas Jarrett, State of Delaware, CIO
Grand Ballroom A

9:10 am ó9:20 am

Microsoft Team

Introduction of Microsoft Team and Services
Available to Delaware Government Agencies.

9:20 am ó10:00 am

Microsoft Licensing Overview

Learn about the new Statewide Enterprise
Agreement for Delaware Government Agencies.
Presenters: Donna Rendell, Microsoft; Tracy
Lefkovich, Microsoft; and Don Bartolo, Insight

10:15 am ó10:45 am

Training

Learn what training is available and learn about
Software Assurance Training Vouchers.
Presenters: CTG

10:45 am ó12:00 pm

Tips-n-Tricks Session

From the end user perspective ólearn how to use
SharePoint, Outlook, Office and One Note to
improve your productivity, collaboration and
communication at work.
Presenter: Regiuel Days, Microsoft

12:00 pm ó1:00 pm

Lunch Grand Ballroom A

1:00 pm ó1:45 pm

**Streamline the Collection and Processing of
Government Data with Microsoft InfoPath 2003, a
Powerful Electronic Forms Application**

This presentation will show you how to gather
information flexibly and efficiently in rich, dynamic
forms and more effectively share, reuse, and
repurpose information throughout your
organization. See how InfoPath 2003 can help
improve collaboration, workflow and decision-
making, while also seamlessly integrating with
existing government information systems.
Presenter: Regiuel Days, Microsoft

1:45 pm ó2:30 pm

Microsoft CRM

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can use CRM as a helpdesk or 311 System.
Presenter: RSM McGladrey

2:30 pm ó3:15 pm

Microsoft Business Score Card Server

See and learn about the Cizer and
Delaware OMB solution for Business
Intelligence.

Introduction: Karla Pierce, Microsoft
Presenter: Cizer and Robert Hunter, OMB-
Delaware

3:15 pm ó4:00 pm

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Security Strategies, Part 2
Presenter: Dean Iacovelli

4:00 pm ó4:30 pm

Closing Remarks

Quick Overview of What Other
Government Agencies are doing with
Microsoft Technologies.
Presenters: Laurie Carey and Regiuel
Days, Microsoft
General Q&A Session
Grand Ballroom



Technical Agenda

(Revised)

8:30 am - 6:00 pm

Registration

9:00 am - 6:10 am

Welcome

Thomas Jarrett, State of Delaware, CIO
Grand Ballroom A

9:10 am - 6:20 am

Microsoft Team

Introduction of Microsoft Team and
Services Available to Delaware Government
Agencies.

9:20 am - 6:00 am

Microsoft Licensing Overview

Learn about the new Statewide Enterprise
Agreement for Delaware Government Agencies.
Presenters: Donna Rendell, Microsoft; Don Bartolo,
and Insight

10:15 am - 6:10:45 am

Training

Learn about what training is available and learn
about Software Assurance Training Vouchers.
Presenters: Lu Ann Malseed and Lisa Eyerluss,
CTG

10:45 am - 6:12:00 pm

Tips-n-Tricks Session

From the end user perspective - learn how to use
SharePoint, Outlook, Office and One Note to
improve your productivity, collaboration and
communication at work.
Presenter: Regiuel Days, Microsoft

12:00 pm - 6:1:00 pm

Lunch Grand Ballroom A

1:00 pm - 6:1:45 pm

SQL Server 2005 and Speech Server

Learn about the new SQL Server 2005 and Speech
Server Solutions.
Presenters: Charlene Volker and Laurie Carey,
Microsoft

1:45 pm - 6:2:30 pm

Map Point and Virtual Earth

Attend this session and learn how Microsoft
MapPoint Technologies, including Virtual Earth,
are helping government agencies locate, track and
manage assets and analyze business intelligence
data.

See real world examples of how agencies are
improving constituent service, reducing taxpayer
spend and enhancing decision making.

Presenters: Kevin Adler and Mark Merchant,
Microsoft MapPoint Specialists

2:30 pm - 6:3:15 pm

Microsoft Security Challenges, Part 1

Introduction
Technology Officer
Presenter: Dean Iacovelli, Microsoft

3:15 pm - 6:4:00 pm

Microsoft Enterprise Product Road Map

Learn where Microsoft Technology is moving to,
including release dates and new features.
Introduction: Tracy Lefkovich, Microsoft
Presenter: Laurie Carey, Microsoft

4:00 pm - 6:4:30 pm

Closing Remarks

Quick Overview of What Other Government
Agencies are doing with Microsoft Technologies.
Presenters: Laurie Carey and Regiuel Days,
Microsoft
General Q&A Session
Grand Ballroom A

